

Interoperability and Reliability

Ivan Tashev System Test Team Lead



Agenda

Microsoft® Application Center Interoperability

- Goals
- > Approach
- Major products and technologies
- > Tips and tricks
- Application Center Reliability
 - Stress tests to prove reliability
 - > Office Stress
 - Lab stress good farms
 - Lab stress bad farms



Interoperability Why interoperability

- Interoperability is a key requirement for us to be successful
- Application Center is some kind extension of the platform
- We share the same market segment and the same customers with the other products
- Don't break the user code!

Interoperability Goals

 To prove interoperability with:
 Products of Microsoft .NET Enterprise servers group
 Microsoft technologies
 Third party products
 To go through customer configurations and scenarios

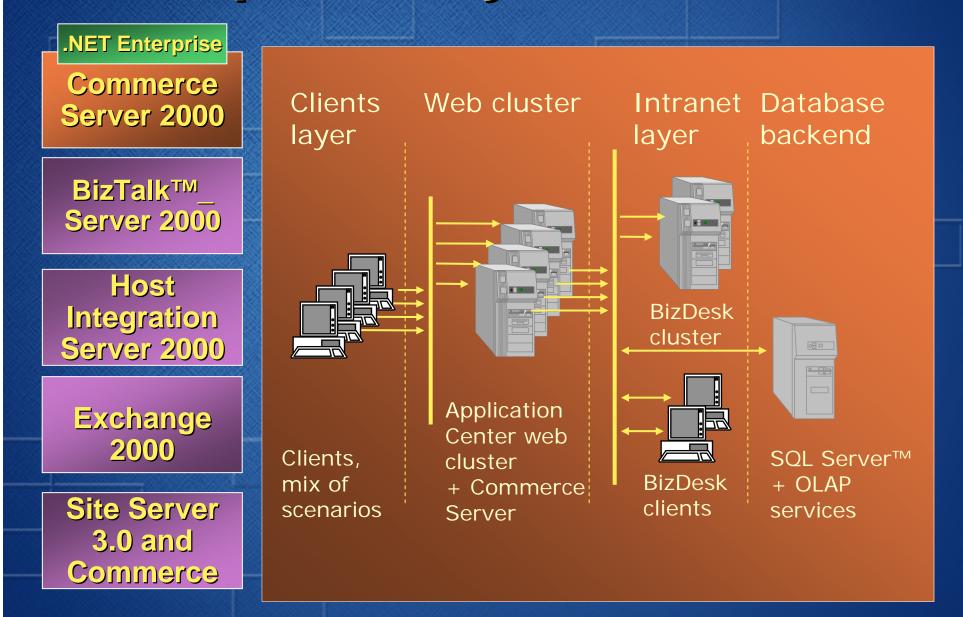


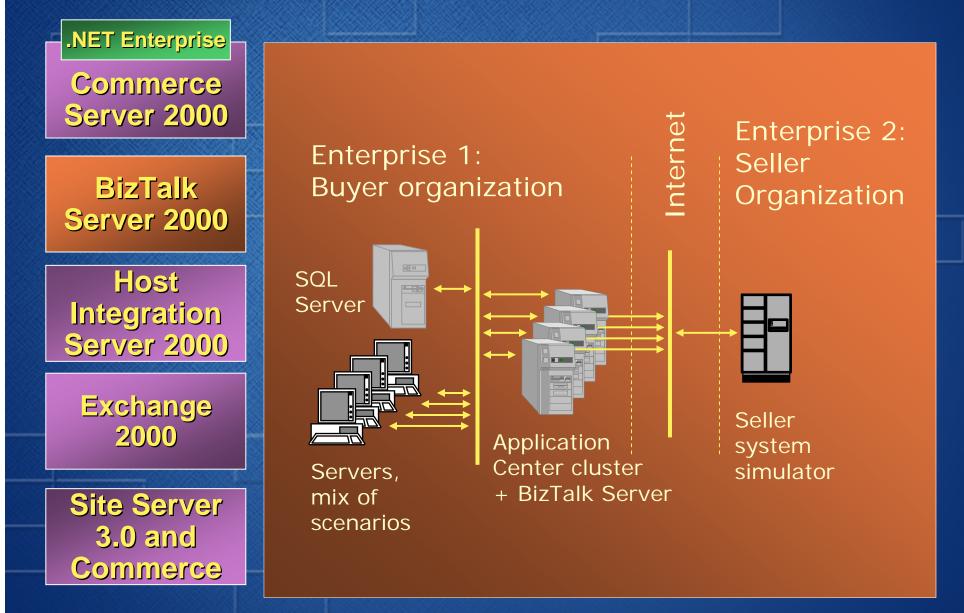
Interoperability Approach

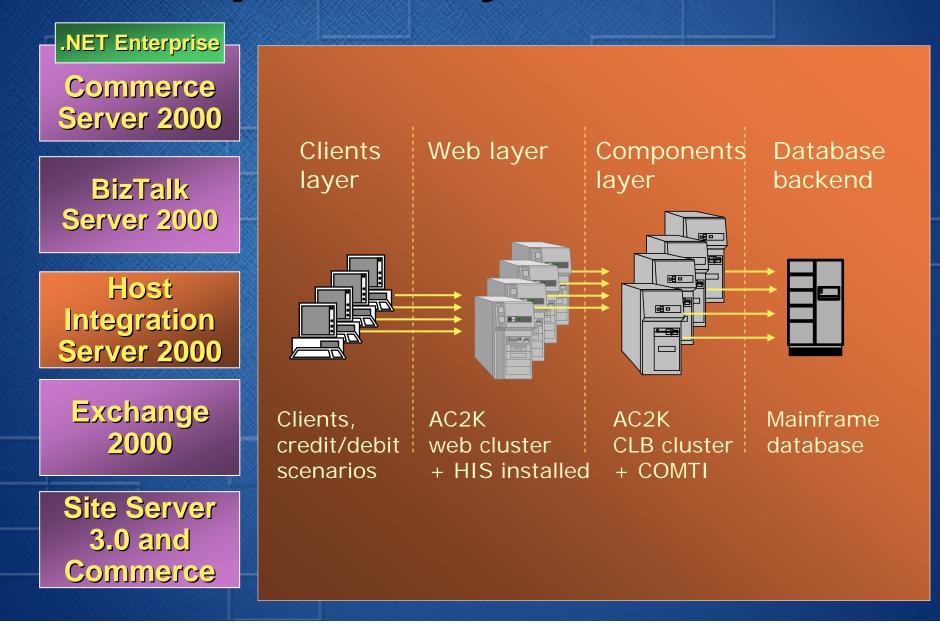
- Setup order scenarios
 Environment & requirements (hotfixes, products) evaluation
- Functionality (feature by feature approach)
- Upgrade/transition
- Build complex end-to-end scenarios

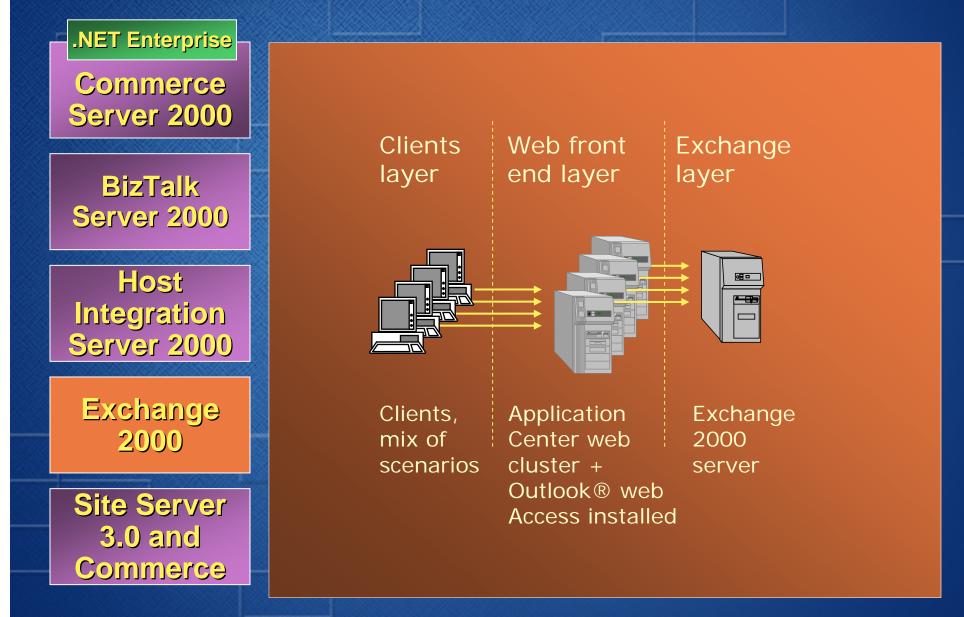
Microsoft

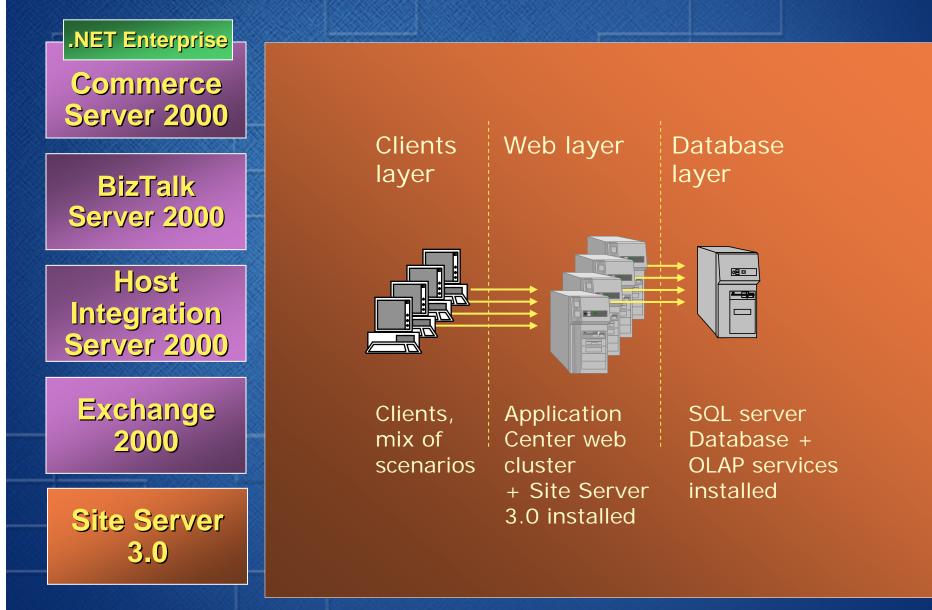
cation

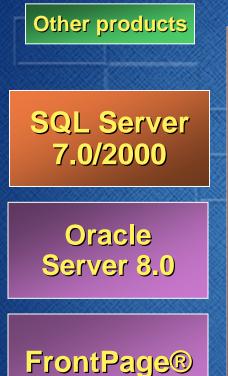












Cold Fusion

• Scenarios:

- > Coexisting of the web cluster boxes
- > Connectivity with the backend

• Results:

- > SQL Server 7.0/2000 can be installed on the web cluster machines
- No breaks in connectivity with the database backend
- Potential problems with the user code due to the newer MDAC



• Scenario: > Oracle client installed on the web cluster boxes Connectivity with the backend Oracle server Credit/debit transactions • Results: > Oracle client can coexist with **Application Center** > No breaks in connectivity with the database backend



SQL Server

7.0/2000

Oracle

Server 8.0

FrontPage

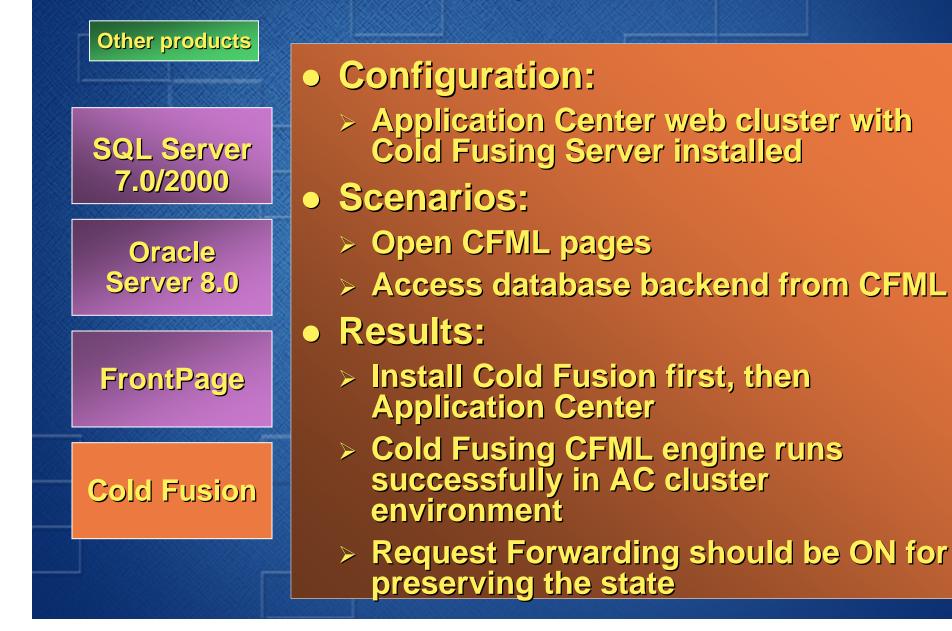
Cold Fusion

• Scenario:

- Deployment of new content to the controller, member and virtual IP
- Issue: Using local account causes "Access denied" in some cases

• Results/resolutions:

- No problems deploying new web content to the controller, member and using virtual IP
- > Use domain based accounts



Interoperability Tips and tricks for clustering your app

Evaluation:

- Define the target configuration:
 - single layer web cluster or
 - two layer configuration (web and component cluster)
- Evaluate compatibility with existing systems/procedures for:
 - Deployment, monitoring, load balancing
- How cluster aware is the software you use:
 - Do not use local configuration files
 - Do not keep the state locally
 - Do not use local accounts
 - Store the data on external database server

Can all COM components be registered as COM+==2000 components?

Interoperability Tips and tricks for clustering your app

Transition:

- First separate the database backend!
- Verify database backend connectivity with AC installed (MDAC!)
- Create single node cluster
- Which are the components that have to be replicated
 - Web sites
 - COM/COM+ components
 - Registry settings
 - > Files and directories
 - **Create AC application, register the resources**

Microsoft

cation

- Start to add members
- Test! Test! Test!

Interoperability Results

- No open issues with Microsoft .NET Enterprise servers
- Easy workarounds for some known caveats
- Set of tips how to use the products in AC cluster environment
- More info? -> <u>Chapter 14</u> of Application Center Resource Kit

Reliability Why reliability

- Reliability? Availability? What is this?
- This is a key requirement for 24/7 working software
- Application Center increases the reliability of web sites, but should be reliable itself
- The way to prove reliability is stress testing
- Operational profiles:
 - File content
 - Web load/scenarios
 - Exploitation cycle



Reliability Stress tests to prove the reliability

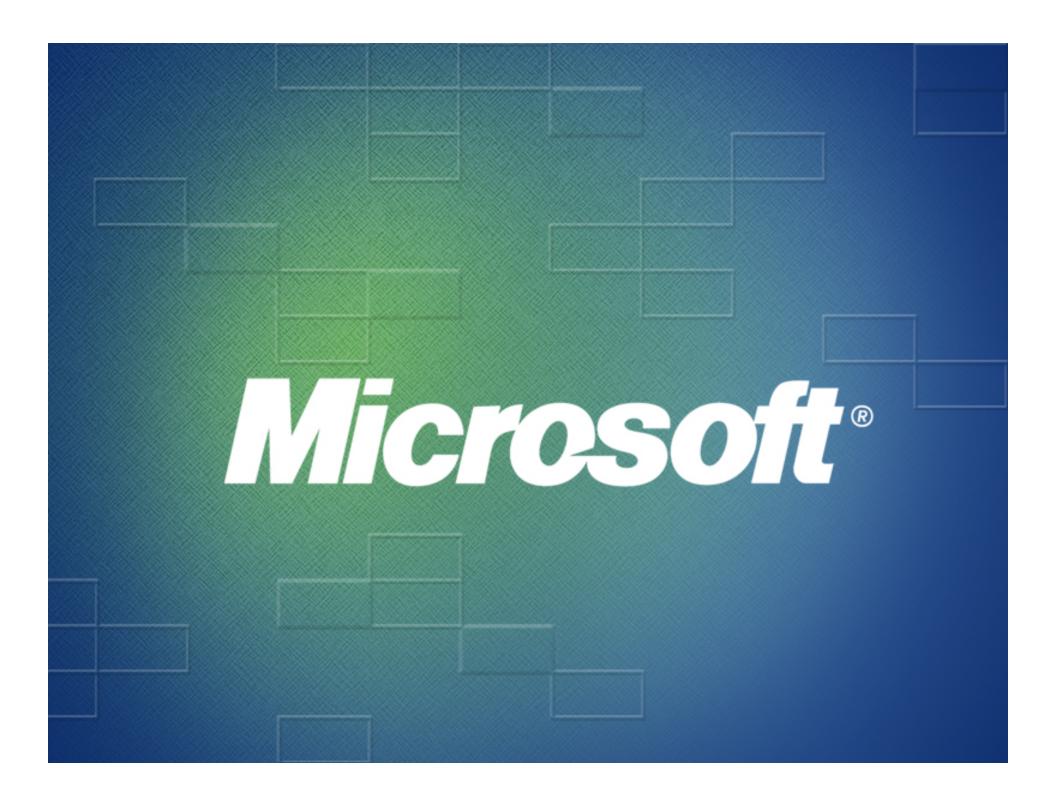
• Office stress

- Heavy load, lack of resources
- High frequency of normal scenarios
- Large configurations/web sites/components
- Simultaneous execution
- Lab stress good farms
 - To model the real exploitation cycle
 - To compress the time <u>exactly 15 times</u>
 - Lab stress bad farms
 - To test the robustness of the product
 - To prove the correct behavior in case of failures
 - Failure injectors: CPU, memory, disk, net Off/On, process killer, services stopper

Reliability Stress tests results

- 600+ bugs found, investigated and fixed
- <u>650,000 hours of office stress</u> for the shipping cycle
- 200+ machines in office stress before shipping
- <u>250,000 hours of lab stress</u> for the shipping cycle
- Proven reliability of Application Center





This document is for informational purposes only. MICROSOFT MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DOCUMENT.

© 2001 Microsoft Corporation. All rights reserved. Microsoft, BizTalk, FrontPage, Outlook, Visual Basic, Visual Studio, Windows, and Windows NT are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. The names of actual companies and products mentioned herein may be the trademarks of their respective owners.

Microsoft

pplication

nter200