

# Supporting Effective User Navigation in Digital Documents

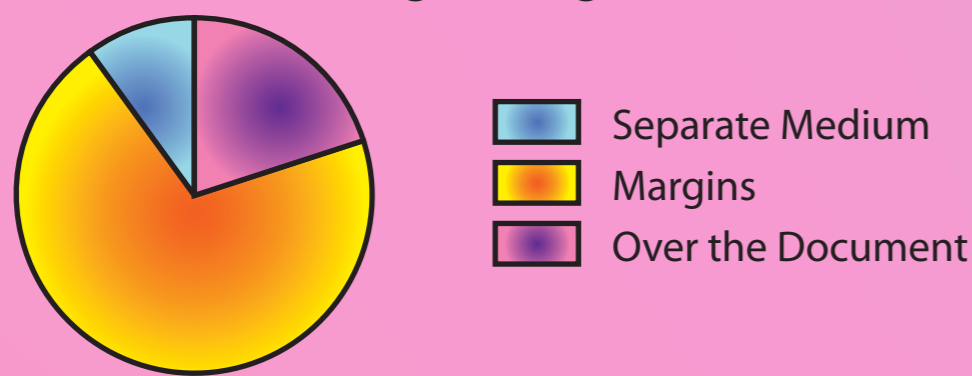
## ANNOTATIONS

### Physical vs Digital

- Where do people annotate on paper documents?
  - Over the document itself?
  - In the margins of a document?
  - On a separate medium?
- How can we improve the digital annotation process?

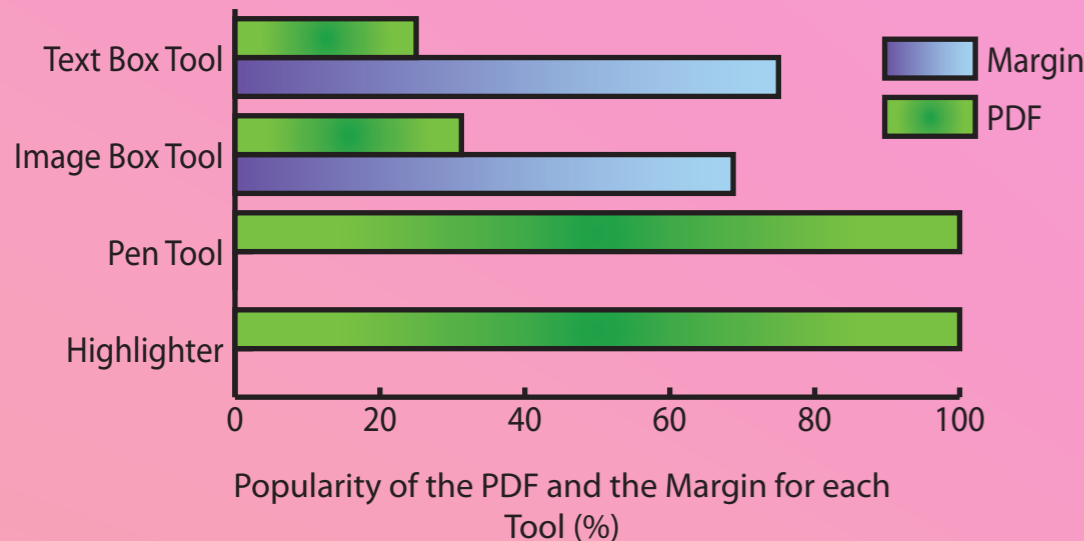
### Paper Study

- Comparison of annotation on documents with no margin versus documents with large margins



### Digital Study

- Comparison of annotation on the PDF itself and on the margin space surrounding it



Some tools are best suited to the margin whereas others are best suited to the PDF

Suggests: Margins are a useful addition to marking up the PDF as opposed to a straightforward alternative.

Publication: *Improving Annotations in Digital Documents: ECDL 2009* (European Conference for Digital Libraries)

### Margin Annotation System

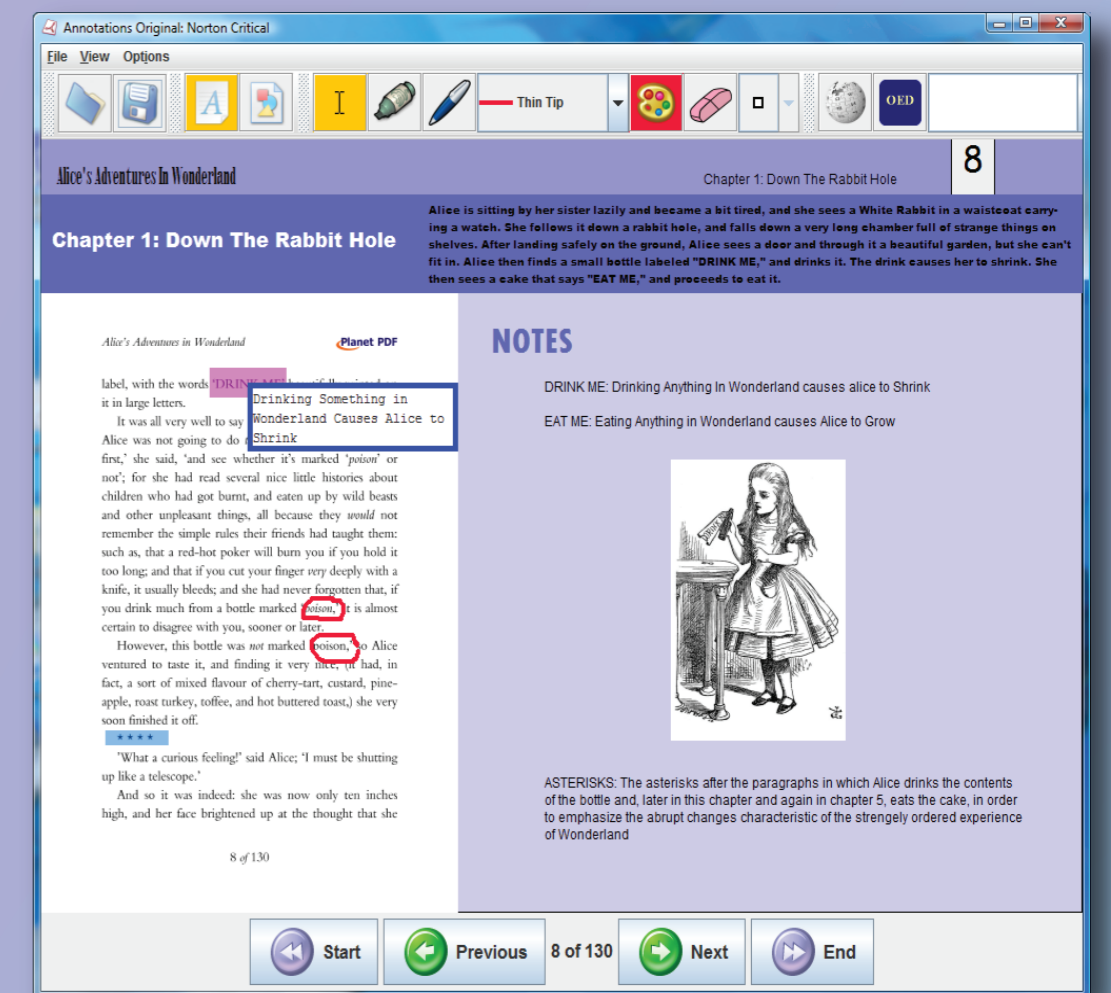
- Builds on results from paper study
- Digital documents are surrounded by an expandable 'margin' area
- Annotation files are saved independently of PDFs
- Contains two sets of drawing tools:

#### PDF TOOLS

- Highlighter Tool
- Pen Tool
- Eraser Tool

#### MARGIN TOOLS

- Text Box Tool
- Image Box Tool



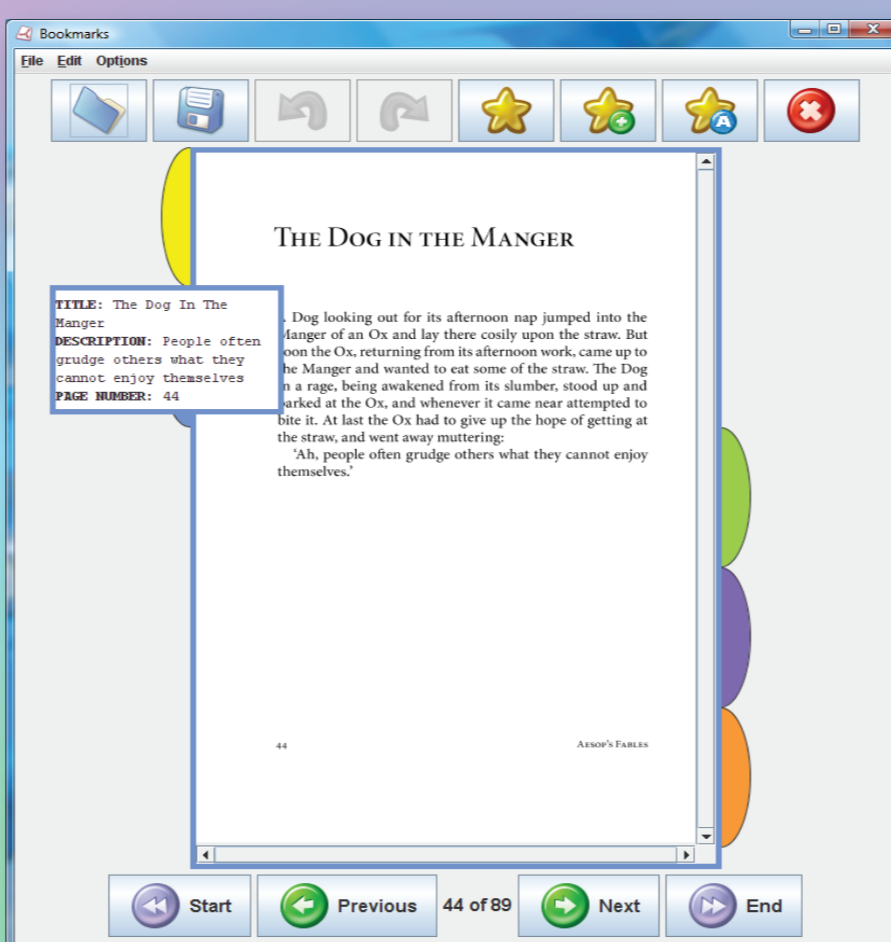
## PLACEHOLDERS

### Physical vs Digital

- How do people mark their place in a physical document?
- Will a visual method increase placeholder usage in digital documents?

### Visual Bookmarking System

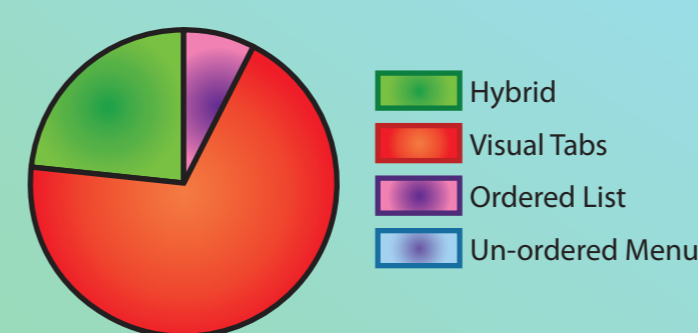
- Visual solution uses coloured 'tabs' that mimic book-marks sticking out of the page
- Telephone directory style
- Light-weight mouse-overs to give a clear overview of details of each placeholder



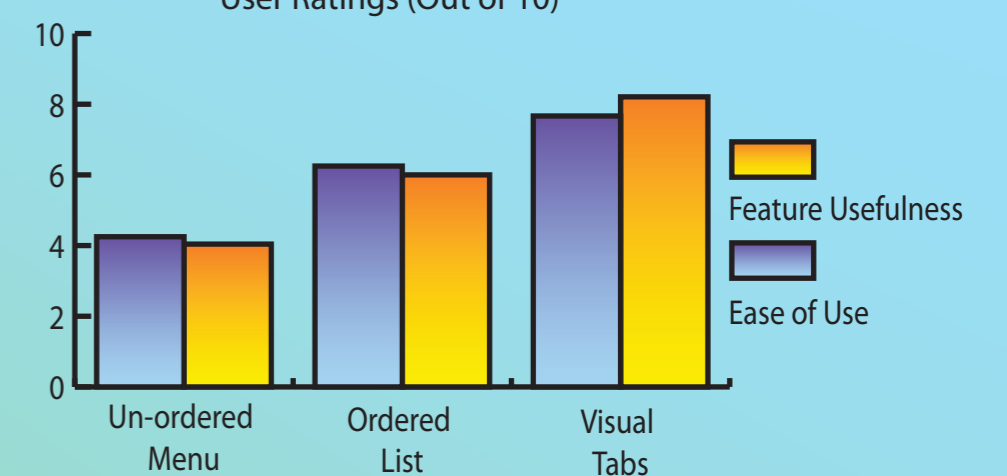
### Comparison Study

- Compares the visual system with two other digital placeholder methods: ordered list and un-ordered menu

#### Users Preferred System



#### User Ratings (Out of 10)



Publication: *Improving Placeholders in Digital Documents: ECDL 2008* (European Conference for Digital Libraries) - Winner of Best Paper

## VISUAL INDEXING

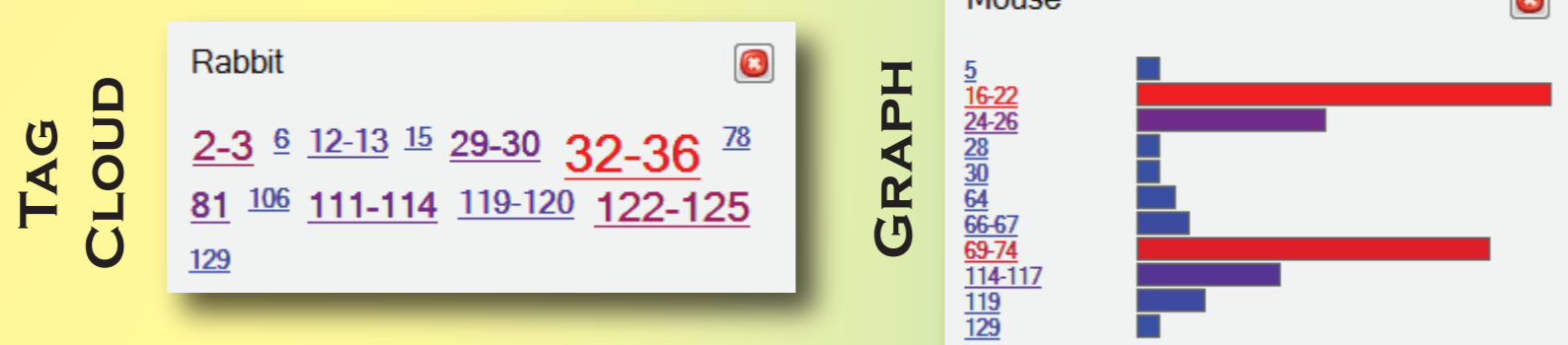
### Linear Searching (Ctrl+f)

- How fast is it to locate relevant sections of a document using linear search?
- How useful is linear search in providing an overview of word occurrences in a document?
- Are indexes a more efficient method of locating sections of a document?

### Visual Index System

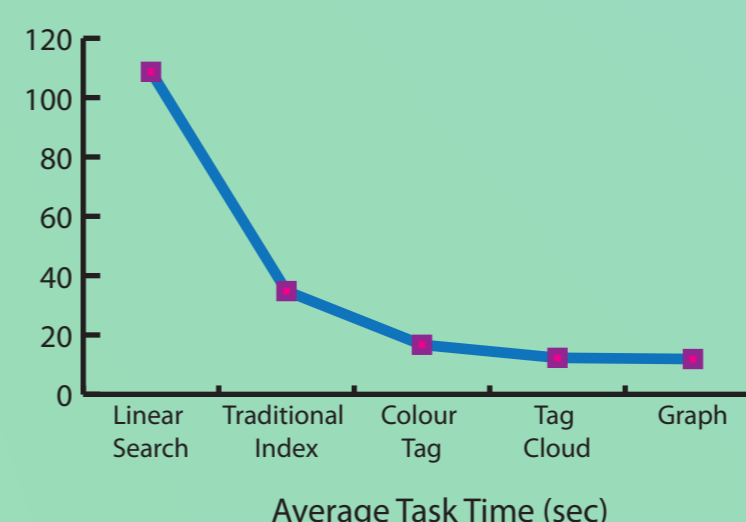
- Combines keyword search with traditional indexing to create a custom index builder based on user-defined keyword(s)
- Clusters occurrence hits: e.g. 113-120
- Uses size and colour to aid visualisation of keyword occurrences

Publication: *Creating Visualisations for Digital Document Indexing: ECDL 2009* (European Conference for Digital Libraries)



### Comparison Study

- Directly comparing five distinct methods:

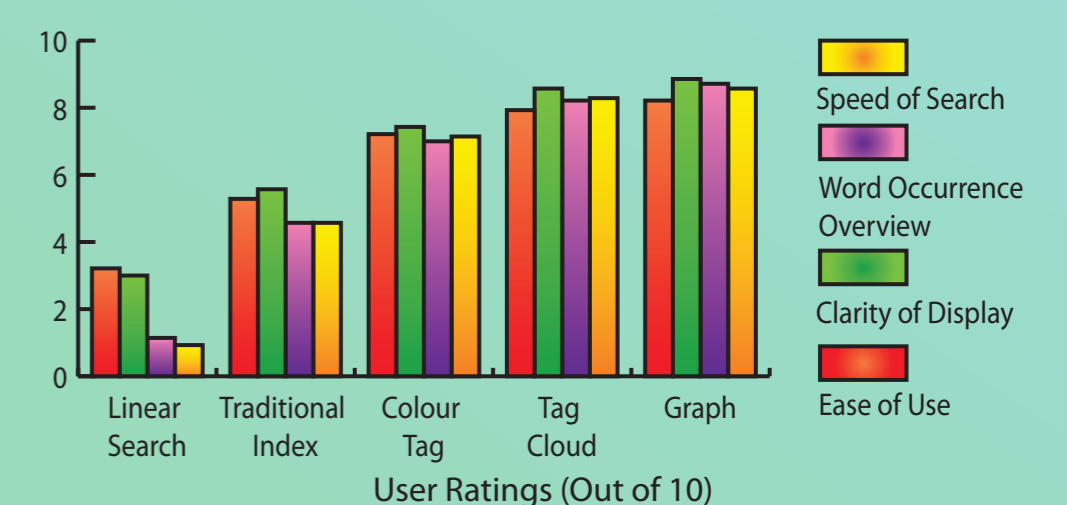


#### TRADITIONAL METHODS

- Linear Search
- Traditional Indexing

#### VISUAL METHODS

- Colour Tag
- Tag Cloud
- Graph



Jennifer Pearson  
 csjen@swan.ac.uk  
 cs.swan.ac.uk/~csjen

Microsoft  
**Research**

Prifysgol Abertawe  
 Swansea University